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IP Address Policy

This policy is intended for dedicated hosting customers who have purchased additional IP addresses. By using Wowrack services, you agree to abide by our policy.

All assigned IP addresses are not portable. You can only use the IP addresses in your server located in Wowrack data center.

If you have more than one dedicated server in Wowrack data center, please do not use the IP addresses on server(s) other than the originally approved server. If you would like to transfer the approved IP address(es) to other server, please send an email and get the approval from support@wowrack.com. Failure to do so might cause IP conflict in the network. Your IP might not even work at all in some cases.

Client MUST use 60% of the IP addresses within the day of assignment. A one-week grace period is allowed to cover equipment problems. This means if a client is assigned 50 IP addresses, 30 IP addresses must be 'pingable' one week after the IP addresses assignment. Client MUST use 80% of assigned IP addresses, or the addresses will be withdrawn. Client MUST use 90% of assigned IP addresses before Wowrack will issue any additional IP addresses.

You agree to pay the appropriate fees for the IP you requested.

IP Address justification form must be filled out in order to receive additional IP addresses. IP Address justification form can be downloaded here.